

Saefkow Training Center

Terms & Conditions

Updated January 13, 2025

1. We provide an invoice and require payment in advance of scheduling your class. If you did not pay us yet, please double check that we have put you on the schedule or you may lose your preferred date/time.
2. We understand that life happens. If you or someone in your group needs to cancel, here are some of the terms according to each situation:
 - a. Canceling 72 hours or more from class time/date: You have given us plenty of notice, so we will refund you the amount minus a small percentage for administrative fees and online course, if applicable (We withhold about \$20 per person to cover this). You can choose to reschedule or get a refund.
 - b. Canceling less than 72 hours from class date/time but more than 24 hours: We will give you 50% of the fee back per person canceled but will retain the other 50%. You can also choose to reschedule or receive a refund.
 - c. Canceling less than 24 hours from class date/time (according to phone call/email time stamp): You will not receive a refund. We can reschedule but if you cancel this way more than once, we will be unable to do business with you in the future to protect our company from losses.
3. If you do not show up for class and do not contact us, we will assume your pre-payment was a donation. We will decide whether or not to reschedule you in the future depending on the circumstance.
4. While we strive to always provide top-notch safety education, we cannot promise that you will be the next CPR superhero or that this training will always work when you attempt it. We will not be held liable for any injuries or damages related to your CPR administration inside or outside of this class.
5. Please know that we are grateful you decided to choose us for your safety training needs, we will be with you every step of the way and try to be as flexible as we can with cancellations and rescheduling.
6. We assume that you agree to these terms and conditions when you sign up for our class and pay for it. Thank you!